

# ITT/AV Performance Reporting Processor Guide



**RPRA** Resource Productivity  
& Recovery Authority



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# Introduction





# What is ITT/AV performance reporting?

ITT/AV performance reporting is an annual report that processors with obligations under the [Electrical and Electronic Equipment \(EEE\) Regulation](#) complete to report on their recovery and management activities in the previous calendar year.

This guide will assist ITT/AV processors with understanding what data they need to report and provide step-by-step instructions on how to complete the report in the Registry.

Further information about the EEE Regulation can be found on RPRA's website:

<https://rpra.ca/programs/electronics/>

# What data needs to be reported for the 2021 performance report?

If you are a **processor of ITT/AV**, you are required to report:

- Actual weight of ITT/AV received from each hauler
- Processing methods used for resource recovery of ITT/AV
- Actual weight of processed materials (e.g. paper, plastic, metal, chemicals, other)
- Total weight of batteries received but not processed
- Weights of processed material outputs
- Actual weight of processed materials that were disposed
- Details of products you or a third party made from your processed materials
- Recycling efficiency rate (RER) percentage

Note: The Authority has developed a weight conversion procedure to determine the calculated weight of obligated ITT/AV. Please refer to this document to determine the total weight of ITT/AV and for more information on RER:

[https://rprr.ca/wp-content/uploads/EEE-Verification-and-Audit-Procedure\\_Final.pdf](https://rprr.ca/wp-content/uploads/EEE-Verification-and-Audit-Procedure_Final.pdf)

# How to log into the Registry as an account admin

The performance report is completed online through the RPRA's Registry.

You can access your Registry account here: [registry.rpra.ca](https://registry.rpra.ca)

## Tips for logging into the Registry for the first time:

- If you don't have an account, click "Don't have an Account? Create a new Account".
- The Registry **will not work** with the Internet Explorer web browser. Google Chrome is the recommended web browser to use.

## Tips for logging into an existing Registry account:

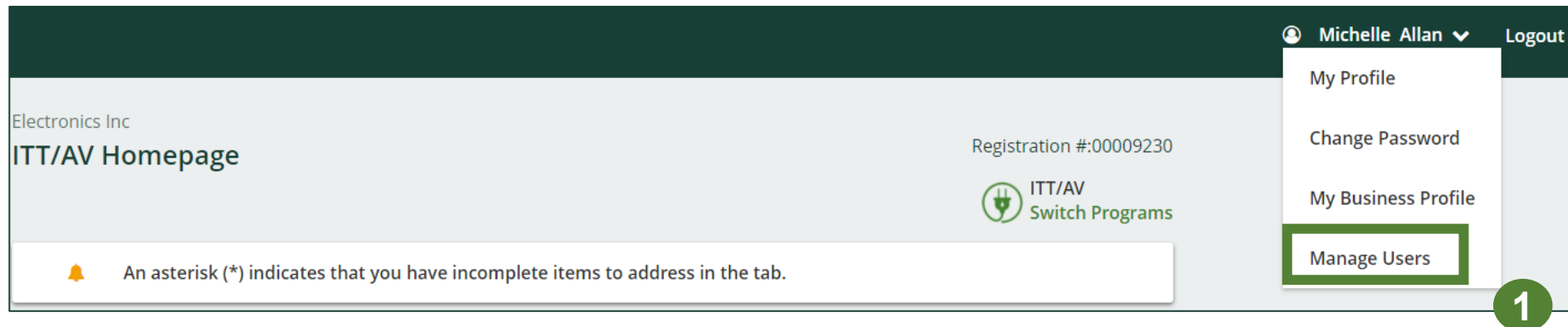
- If you already have an existing Tires account, you do not need to create a new one.
  - Simply log into your existing account, which will bring you to the homepage where you will see all programs you are enrolled in.
  - If you have forgotten your password, click "Forgot Password" on the login screen and follow the instructions provided.

# How to manage contacts on your Registry account

Account Admins must add any new, or manage existing, contacts under the program they wish to give them access to (e.g., permissions to view and complete Reports).

**To Manage contacts on your Registry account, please see the following steps:**

1. Once you are logged into your account, click on the drop-down arrow in the top right corner and select **Manage Users** as shown below.



# How to manage contacts on your Registry account cont.

1. Under Actions, click **Manage** to update preferences of existing users.
2. Click **Add New User** to add an additional user to your account.

[< Back to Dashboard](#)

## Manage Users

**Active Users**

User ▲	Email	Program	Last Login	Action
John Lowe	weunenokugre-4608@...	ITTAV		<b>Manage</b> Disable

**1**

**2**

**3**

**4**

**5**

3. To give reporting abilities to a **Primary** or **Secondary** contact, select the program from the drop-down that you would like to grant the user access to.
4. Check the box to authorize the user.
5. Click **Save**.

Note: a **Primary** contact will be able to add **Secondary** contacts to a specific program.

## Manage Users

Email  
fake@email.com

First Name  
Fake

Last Name  
Contact

Job Title  
Owner

Business Phone Number  
2343434343

Phone Extension

Mobile Phone Number  
3243243243

**3**

Program  
Batteries

User Access Level ⓘ  
☒ Primary ☐ Secondary ⓘ

⚠ Saving will replace the current Primary Fake Account

☐ I hereby authorize this user to create/modify data.

**4**

Cancel

**5**

Save



# How to submit your Performance Report

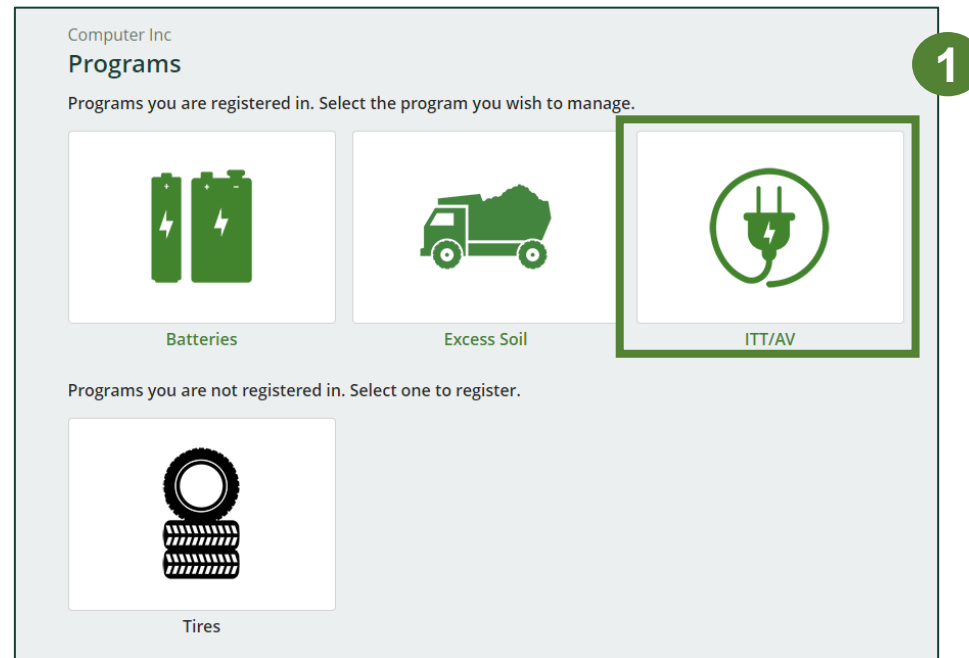




# Performance report

## Accessing your program

1. After logging in, click on the icon for the **ITT/AV** program on your dashboard.





# Performance report

## Starting your report

1. On the ITT/AV homepage, click on the **Processor** tab to navigate to the processor reports.

**Note:** Only the roles you are enrolled in will be clickable (e.g. if you are only a processor, you cannot click into the other role tabs.).

2. Under **Action**, click on **Start** to begin completing the report for 2021 ITT/AV Performance – Processor.

The screenshot shows the ITT/AV Homepage for Computer Inc. The page includes a header with the company name, registration number, and a logo. A notification banner at the top states: "An asterisk (\*) indicates that you have incomplete items to address in the tab." Below this, a navigation bar contains tabs for "Producer \*", "Hauler \*", "Refurbisher \*", "Processor \*", "PRO Status", and "Add Roles". The "Processor \*" tab is highlighted with a green box and a circled "1". Below the navigation bar, a table displays the "2021 ITT/AV Performance - Processor" report. The table has columns for "Report", "Status", "Last Updated By", and "Action". The "Status" column shows "Not Started" with a due date of "Apr 30, 2022". The "Action" column contains a green "Start" button, which is highlighted with a green box and a circled "2". Below the table, there are two sections: "Processing Sites" and "Processed Materials", each with a "Manage" button.

Computer Inc  
ITT/AV Homepage

Registration #:00008689

ITT/AV  
Switch Programs

An asterisk (\*) indicates that you have incomplete items to address in the tab.

1

Producer \* Hauler \* Refurbisher \* **Processor \*** PRO Status Add Roles

Report▼	Status	Last Updated By	Action
2021 ITT/AV Performance - Processor	Not Started Due Date: Apr 30, 2022		<b>Start</b>

2

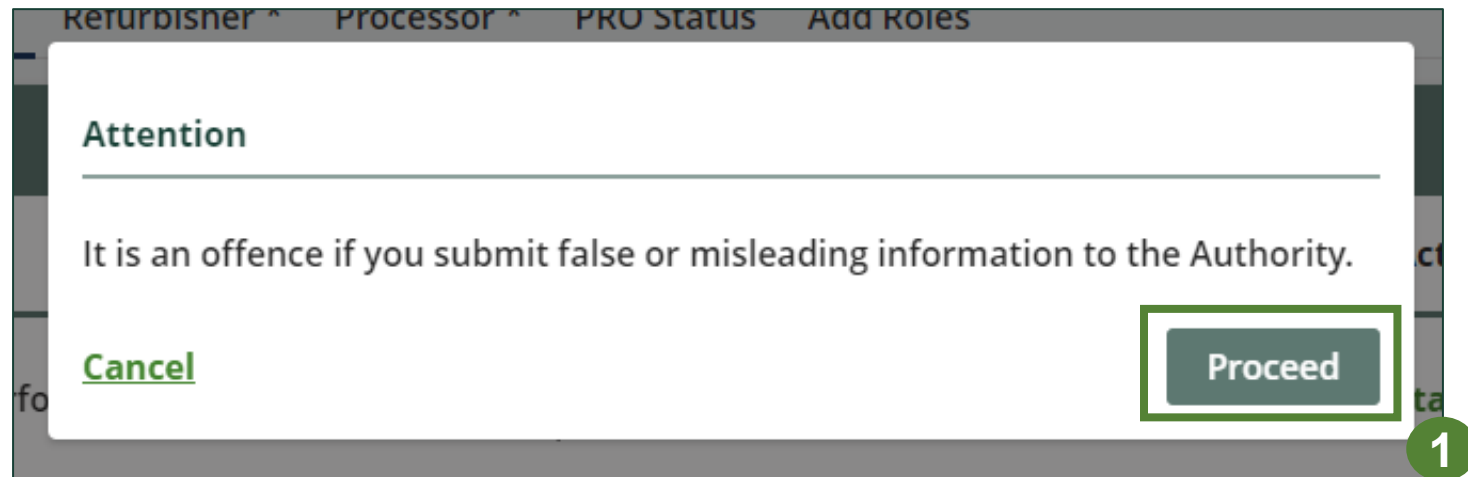
**Processing Sites**  
List the address of each site where ITT/AV is processed. **Manage**

**Processed Materials**  
Identify the materials that you recover or process. **Manage**

# Performance report

## Starting your report

1. After clicking **Start**, the below notice will appear. After reading the notice, click **Proceed**.





# Performance report

## Begin ITT/AV received from hauler section

Before entering any information, your report status will be listed as **Not Started**, and 'submit report' will be disabled until the report is complete.

1. Under **Received from Hauler**, click **Start** to report the total weight of single-use and rechargeable batteries received from each hauler.

< [Back to Dashboard](#)

Computer Inc  
2021 ITT/AV Performance - Processor

**Received from Hauler**

Received from Hauler	Total Kilograms
ITT/AV	<div>1</div> <div>Start</div>

**Report Status**  
**In Progress**

**Submit Report**

Make sure to provide all the required data before submitting.

# Performance report

## Adding haulers to your report

You will need to add each hauler that you received batteries from to your report.

1. Use the **search bar** to look up the name of your hauler(s).
2. Once your hauler name appears in the list, click **Add**.
3. Hauler(s) added will appear in the **Step 2: Enter data for all your haulers** section.

[<Back to Report](#)

Computer Inc  
**2021 ITT/AV Performance - Processor**  
Follow the steps below to identify and enter data for all the haulers you received from. Click **Continue** once you have finished entering data for all of your haulers.

**Received from Haulers**

Enter your haulers' registration number (#), name or address in the search bar to see the search results in the table below.

**Step 1: Search for and add all your haulers**

computer

Registration #	Company Name	Primary Contact	Address	Action
00008689	Computer Inc	Mary Jane	2510 Hard Drive, Miss.	<b>Add</b>

Haulers you have added in Step 1 above will appear in the table below.

**Step 2: Enter data for all your haulers**

Registration # ▼	Company Name	ITT/AV	Action
00008689	Computer Inc	0	<b>Enter</b> <b>Remove</b>

Continue only when you have finished entering data for **all** of your haulers [Continue >](#)



# Performance report

## How to begin entering in actual weight of ITT/AV received from each hauler

1. Under **Action**, click **Enter** to add the total weight in kg of each applicable type of battery received for each hauler.

Haulers you have added in Step 1 above will appear in the table below.

**Step 2: Enter data for all your haulers**

Registration #▼	Company Name	ITT/AV	Action
00008689	Computer Inc	0	<div><div>Enter</div><div>Remove</div></div>

Continue only when you have finished entering data for **all** of your haulers

Continue >

# Performance report

Enter in actual weight of ITT/AV received from each hauler

1. Under **Total Kilograms**, enter the total actual weight of ITT/AV received from the hauler.
2. Click **Save & Next**.

The screenshot shows a web form titled "2021 ITT/AV Performance - Processor" for "Computer Inc". It includes a "Received from Hauler" section with a label and an input field for "ITT/AV". To the right of the input field is a box labeled "Total Kilograms" containing another input field. At the bottom right are "Clear Form" and "Save & Next" buttons. Green annotations include a circle with the number "1" pointing to the "Total Kilograms" input field and a circle with the number "2" pointing to the "Save & Next" button.

<Back to Report

Computer Inc

## 2021 ITT/AV Performance - Processor

Enter your data and click **Save & Next** to move to the next reporting screen.

Received from Hauler

Received from Hauler

ITT/AV

Total Kilograms

Clear Form

Save & Next

# Performance report

## Processing methods used for resource recovery of ITT/AV

Identify the processing methods used to recover the core resources contained within the ITT/AV dropped off by the haulers to the processor.

1. Click **Edit** to select the applicable processing method(s).
2. Select the applicable processing method(s).
  - If applicable, specify the process included under “other”.
3. Once done, click **Save & Next**.

**Processing Methods**

Identify the processing methods you use.

**Processing Methods**

- ☐ Shredding
- ☐ Smelting
- ☐ Breaking down chemical components
- ☐ Other (Specify Process)

**Edit**

Computer Inc  
**2021 ITT/AV Performance - Processor**  
Enter your data and click **Save & Next** to move to the next reporting screen.

**✓ Processing Methods**

Identify the processing methods you use.

**Processing Methods**

- ☒ Shredding
- ☐ Smelting
- ☐ Breaking down chemical components
- ☐ Other (Specify Process)

**Clear Form** **Save & Next**

Processing Methods data last updated by: Mary Jane on Jan 31, 2022 10:29 AM



# Performance report

## Entering actual weight of processed materials

Report the weight of material output from processing the ITT/AV dropped off by haulers.

1. To begin entering data of recovered *core materials* from processing, click **Start**.
2. Under the **ITT/AV** tab, enter total kilograms of each of the *core materials* received from processing.
  - If applicable, If applicable, list out any materials included under “other”.
3. Click **Save & Next**.

Processed Material Data

ITT/AV

ITT/AV	Total Kilograms
Precious Metals	
Metals	
Plastic	
Rare Earth Metals	
Glass	
Batteries	
Mercury	
Printed Circuit Boards (PCBs)	
Bulbs	
Other	
Total	

List any materials included in the “Other” category (250 characters max.)

Start

1

Computer Inc.

2021 ITT/AV Performance - Processor

Enter your data and click **Save & Next** to move to the next reporting screen.

Processed Material Data

ITT/AV

ITT/AV	Total Kilograms
Precious Metals	<input type="text"/>
Metals	<input type="text" value="0"/>
Plastic	<input type="text" value="0"/>
Rare Earth Metals	<input type="text" value="0"/>
Glass	<input type="text" value="0"/>
Batteries	<input type="text" value="0"/>
Mercury	<input type="text" value="0"/>
Printed Circuit Boards (PCBs)	<input type="text" value="0"/>
Bulbs	<input type="text" value="0"/>
Other	<input type="text" value="0"/>

List any materials included in the “Other” category (250 characters max.)

Clear Form

Save & Next

2

3

# Performance report

## Entering total weight of ITT/AV received but not processed

1. To begin entering total weight of ITT/AV sent for reuse, click **Edit**.
2. Under the **ITT/AV sent for reuse** tab, enter the total kilograms of ITT/AV sent to a different processor.
3. If the above is not applicable, check **I did not send any batteries to a different processor**.
4. Click **Save & Next**.

ITT/AV Received but not Processed

☒ ITT/AV Sent for Reuse    ITT/AV Sent to Different Processor

Total weight of ITT/AV sent for reuse.

ITT/AV Sent for Reuse	Total Kilograms
ITT/AV	0

ITT/AV Sent for Reuse data last updated by: Mary Jane on Jan 31, 2022 10:32 AM

**1**

Start

Computer Inc

### 2021 ITT/AV Performance - Processor

Enter your data and click **Save & Next** to move to the next reporting screen.

ITT/AV Received but not Processed

☒ ITT/AV Sent for Reuse    ITT/AV Sent to Different Processor

Total weight of ITT/AV sent for reuse.

ITT/AV Sent for Reuse	Total Kilograms
ITT/AV	<input type="text" value="0"/>

☐ I did not send any ITT/AV for reuse.

**2**

**3**

Clear Form    **Save & Next**

**4**

ITT/AV Sent for Reuse data last updated by: Mary Jane on Jan 31, 2022 10:32 AM

# Performance report

## Entering total weight of ITT/AV received but not processed

1. Under the **ITT/AV Sent to a Different Processor** tab, enter the total kilograms of ITT/AV sent to a different processor.
2. If the above is not applicable, check **I did not send any ITT/AV to a different processor.**
3. Click **Save & Next**.

Computer Inc

### 2021 ITT/AV Performance - Processor

Enter your data and click **Save & Next** to move to the next reporting screen.

**ITT/AV Received but not Processed**

1 **✓ITT/AV Sent for Reuse** **ITT/AV Sent to Different Processor**

Total weight of ITT/AV sent for processing by a different processor.

ITT/AV Sent to Different Processor	Total Kilograms
ITT/AV	<input type="text" value="0"/>

2 ☐ I did not send any ITT/AV to a different processor.

3 **Clear Form** **Previous** **Save & Next**



# Performance report

## Entering weight of processed material outputs

Report the total weight of the processed materials recovered from ITT/AV that were:

- further processed by a different processor
- used by you to make products or packaging
- sent to a downstream processor to make products or packaging
- used to enrich soil
- made into aggregate

1. Under the **Further Processing**, enter the total kilograms of the listed processed materials.
  - If applicable, list out any materials included under “other”.
2. If the above is not applicable, check **I did not send any material for further processing**.
3. Click **Save & Next**.

Computer Inc  
2021 ITT/AV Performance - Processor  
Enter your data and click **Save & Next** to move to the next reporting screen.

Processed Materials Outputs

**Further Processing** Used Sent Downstream Soil Aggregate

Enter the weight of processed material in the categories below that you sent to a different processor for further processing.

Further Processing	Total Kilograms
Paper	<input type="text" value="0"/>
Plastic	<input type="text" value="0"/>
Metal	<input type="text" value="0"/>
Chemicals	<input type="text" value="0"/>
Other	<input type="text" value="0"/>

List any materials included in the “Other” category (250 characters max.)

☐ I did not send any material for further processing.

[Clear Form](#) [Save & Next](#)

# Performance report

## Entering actual weight of processed material disposal data

Report the total weight of processed materials retrieved from single-use and rechargeable batteries that were:

- land disposed
- incinerated
- used as fuel
- stockpiled

1. Click **Start** to begin entering data of disposed processed materials.
2. Under the **Land Disposed** tab, enter the total kilograms of the listed processed materials.
  - If applicable, list out any materials included under “other”.
3. If the above is not applicable, check *I did not send any material for land disposal*.
4. Click **Save & Next**.
  - Continue to follow the above instructions under each tab in this section.

Processed Material Disposal Data

**Land Disposed** Incinerated Used as Fuel Stockpiled

Includes material sent to landfills and dumps.

Land Disposed	Total Kilograms
Precious Metals	
Metals	
Plastic	
Rare Earth Metals	
Glass	
Batteries	
Mercury	
Printed Circuit Boards (PCBs)	
Bulbs	
Other	
Total	

List any materials included in the "Other" category (250 characters max.)

**Start**

Computer Inc

2021 ITT/AV Performance - Processor

Enter your data and click **Save & Next** to move to the next reporting screen.

Processed Material Disposal Data

**Land Disposed** Incinerated Used as Fuel Stockpiled

Includes material sent to landfills and dumps.

Land Disposed	Total Kilograms
Precious Metals	<input type="text" value="0"/>
Metals	<input type="text" value="0"/>
Plastic	<input type="text" value="0"/>
Rare Earth Metals	<input type="text" value="0"/>
Glass	<input type="text" value="0"/>
Batteries	<input type="text" value="0"/>
Mercury	<input type="text" value="0"/>
Printed Circuit Boards (PCBs)	<input type="text" value="0"/>
Bulbs	<input type="text" value="0"/>
Other	<input type="text" value="0"/>

List any materials included in the "Other" category (250 characters max.)

☐ I did not send any material for land disposal.

**Save & Next**



# Performance report

## Entering details of products and packaging made from materials

Report the details of the products and/or packaging you or a third party made from your processed materials.

1. Click **Start** to begin entering data.
2. Under the **My Products** tab, list the details of the products that you created out of processed materials.
3. Click **Save & Next**.
4. Under the **Downstream Processor Products** tab, enter the details of the products made from materials you sent to a downstream processor.
5. Click **Save & Next**.

Products and Packaging Made from Materials

**My Products** Downstream Processor Products

Enter the details of the products that you create out of processed materials (max. 250 characters).

My Products

Start

Computer Inc

2021 ITT/AV Performance - Processor

Enter your data and click **Save & Next** to move to the next reporting screen.

Products and Packaging Made from Materials

**My Products** Downstream Processor Products

Enter the details of the products that you create out of processed materials (max. 250 characters).

My Products

Clear Form Save & Next

Computer Inc

2021 ITT/AV Performance - Processor

Enter your data and click **Save & Next** to move to the next reporting screen.

Products and Packaging Made from Materials

✓ My Products **Downstream Processor Products**

Enter the details of the products made from materials you sent to a downstream processor (max. 250 characters).

Downstream Processor Products

Clear Form Previous Save & Next

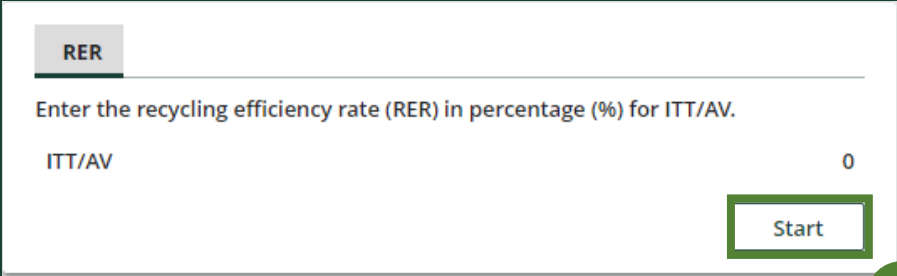
# Performance report

## Entering recycling efficiency rate (RER) percentage

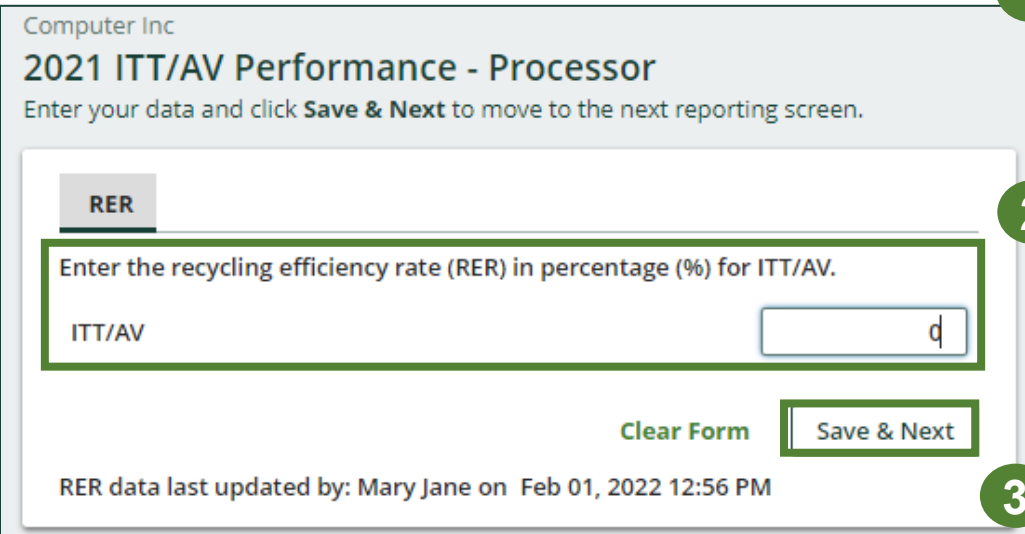
Provide the calculated RER based on the weight of the recovered resources derived from ITT/AV against the total weight of ITT/AV received from haulers in a calendar year.

Refer to the verification and audits procedure to calculate RER: [https://rpra.ca/wp-content/uploads/EEE-Verification-and-Audit-Procedure\\_Final.pdf](https://rpra.ca/wp-content/uploads/EEE-Verification-and-Audit-Procedure_Final.pdf)

1. Click **Start** to begin entering your calculated RER percentage.
2. Under the RER (%) section, enter the calculated RER values.
3. Click **Save & Next**.



This screenshot shows the initial step of the RER entry form. It features a tab labeled 'RER' and a text prompt: 'Enter the recycling efficiency rate (RER) in percentage (%) for ITT/AV.' Below this is a text input field labeled 'ITT/AV' with the value '0'. A green rectangular box highlights the 'Start' button in the bottom right corner.



This screenshot shows the second step of the RER entry form. The header reads 'Computer Inc' and '2021 ITT/AV Performance - Processor', with a sub-header 'Enter your data and click **Save & Next** to move to the next reporting screen.' The 'RER' tab is active. A green rectangular box highlights the text input field labeled 'ITT/AV', which contains the value '9'. Another green rectangular box highlights the 'Save & Next' button in the bottom right corner. The 'Clear Form' button is also visible. At the bottom, a status message reads: 'RER data last updated by: Mary Jane on Feb 01, 2022 12:56 PM'.



# Performance report

## Submit your report

Under the **Received from Hauler** and **Processing Methods** tabs, you can review the data previously entered.

1. Click on **Edit**, if you need to make a change to the data.
2. Click **Upload** to upload your audit report to verify your RER.
3. Click on **Submit Report** once you are finished reviewing and ready to submit.

[< Back to Dashboard](#)

Computer Inc  
2021 ITT/AV Performance - Processor

✓ Received from Hauler

Received from Hauler	Total Kilograms
ITT/AV	5,000

Received from Hauler data last updated by: Mary Jane on Feb 01, 2022 12:58 PM

1

Edit

✓ Processing Methods

Identify the processing methods you use.

Processing Methods

- ☒ Shredding
- ☐ Smelting
- ☐ Breaking down chemical components
- ☐ Other (Specify Process)

Processing Methods data last updated by: Mary Jane on Jan 31, 2022 10:29 AM

1

Edit

Report Status  
In Progress

Upload Audit Report <sup>1</sup>

2

Upload

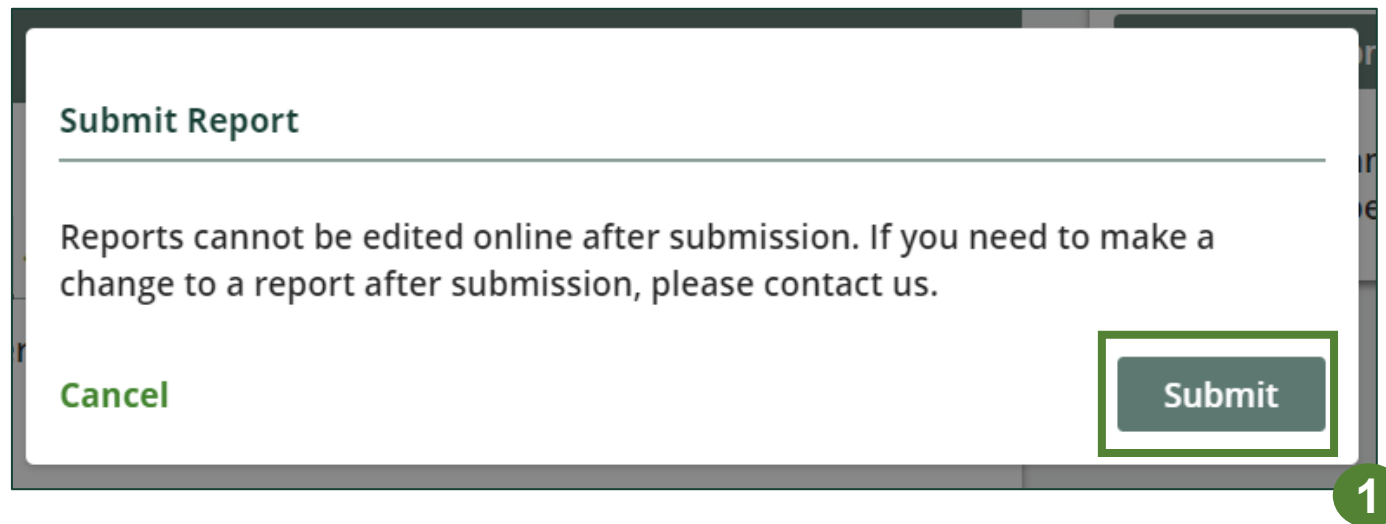
Submit Report <sup>3</sup>

Make sure to provide all the required data before submitting.

# Performance report

## Submit your report

1. After clicking on **Submit Report**, the below notice will appear. After reading the notice, click **Submit**.



# Performance report

## Submit your report

1. Your report status should now read as **Submitted**.
2. Click on **Back to Dashboard** to return to the ITT/AV homepage.

The screenshot shows a web interface for 'Computer Inc' with the title '2021 ITT/AV Performance - Processor'. A green circle with the number '2' is next to a '< Back to Dashboard' link in the top left. On the right, a green circle with the number '1' is next to a 'Report Status' box that displays 'Submitted' and 'Mar 14, 2022 11:02 AM'. Below this is an 'Upload Audit Report' section with a text input field and an 'Upload' button. The main content area has two tabs: 'Received from Hauler' (active) and 'Processing Methods'. The 'Received from Hauler' tab shows a table with columns 'Received from Hauler' and 'Total Kilograms', containing one row for 'ITT/AV' with a value of '5,000'. Below the table is a note about the data being last updated by 'Mary Jane' on 'Mar 14, 2022 11:02 AM' and a 'View' button. The 'Processing Methods' tab is currently inactive and contains instructions to 'Identify the processing methods you use.', a list of methods with checkboxes (Shredding is checked), and another update note from 'Mary Jane'.

< Back to Dashboard

Computer Inc  
2021 ITT/AV Performance - Processor

Report Status  
**Submitted**  
Mar 14, 2022 11:02 AM

Upload Audit Report ⓘ

Upload

**Received from Hauler**

Received from Hauler	Total Kilograms
ITT/AV	5,000

Received from Hauler data last updated by: Mary Jane on Mar 14, 2022 11:02 AM

View

**Processing Methods**

Identify the processing methods you use.

**Processing Methods**

- ☒ Shredding
- ☐ Smelting
- ☐ Breaking down chemical components
- ☐ Other (Specify Process)

Processing Methods data last updated by: Mary Jane on Mar 14, 2022 11:02 AM



# Performance report

## View submitted report

1. On the **ITT/AV Homepage** under the **Processor** tab, your 2021 ITT/AV Performance - Processor report status should show **Submitted**, and who it was last updated by.
2. Under Action, you can either click **View** or **Download** to review and save your report submission.

The screenshot shows the ITT/AV Homepage for Computer Inc. The registration number is 00008689. The Processor tab is selected. A table displays the 2021 ITT/AV Performance - Processor report. The status is Submitted, and it was last updated by Mary Jane. The Action column contains View and Download links. A green circle with the number 1 highlights the Report column header, and a green circle with the number 2 highlights the Action column header.

Computer Inc  
ITT/AV Homepage

Registration #:00008689

ITT/AV Switch Programs

An asterisk (\*) indicates that you have incomplete items to address in the tab.

Producer \* Hauler \* Refurbisher \* **Processor \*** PRO Status Add Roles

Report▼	Status	Last Updated By	Action
2021 ITT/AV Performance - Proce...	Submitted Feb 01, 2022 11:14 AM	Mary Jane	View Download

Need help? Search our [Registry Help & Support](#). Can't find an answer? [Contact Us](#)



# Additional Resources





# Have a question?

## Resources to help you submit your report(s):

- Visit our [ITT/AV](#) service provider webpage for additional information on reporting
- How to calculate RER as an ITT/AV processor: [EEE Verification and Audit Registry Procedure](#)
- If you can't find the answer you're looking for, send us an email at [registry@rpra.ca](mailto:registry@rpra.ca) or call [1-833-600-0530](tel:1-833-600-0530) to speak to our Compliance and Registry Team